

NOTE: If unit or structure is not prepared according to this preparation sheet and the job cannot be done, a \$400.00 charge will be applied and the job will be rescheduled at our schedule. There will be a \$100.00 per hour stand around time for delaying the job. The Thermotech technician will advise you if the warranty applies or not. You will have to sign the warranty waiver, if not we will not do the job and have to reschedule the work and additional charges will apply

PEST CONTROL PREPERATION

Your home is scheduled for a Thermapure heat treatment. Clean hot air will be introduced to your home and the interior temperature raised to approximately 140 degrees F (60 degrees C). This temperature will kill bed bugs and their eggs, cockroaches as well as other insects. In order to ensure a successful treatment, you will need to perform the following preparation steps: *[NOTE: items in BOLD need to be followed closely]*.

During the time required to heat your structure, the potential for damage to furnishings and fixtures is practically non-existent. **Thermotech assumes no responsibility for ThermaFoil or PVC Banded cabinets.**

1. The following precautions are to protect items of a delicate nature. Please remove the following items from the treatment area prior to commencement of the work.

- **Persons, plants, animals**
- **Candles, wax, crayons**
- **Lipstick and other meltable cosmetics**
- **Medicines and vitamins**
- **Plastic blinds**
- **Arts and crafts assembled with wax or glues**
- **Photographs (may stick together)**
- **Aerosol cans, fire extinguishers & other combustible items**
- **Musical instruments**
- **Cigarette lighters**
- **Fresh fruit, vegetables, carbonated beverages & alcohol**
- **Valuable oil paintings, acrylics (art work)**
- **Antique furniture with fragile finish or glue points**
- **Computer towers & laptops**
- **Soft vinyl items – all vinyl blinds**
- **Any item that may be damaged by heat**

If you are unsure as to whether or not an item may be damaged by heat, please consult one of our technicians or call 780 - 487 - 8878 and ask before the workers arrive. All vinyl blinds need to be removed.

It is extremely important that any items removed from your premises be closely inspected for the presence of the pest being treated for. If the removed items have bugs in or attached to them, they will be reintroduced to your premises when you bring the item back in and the treatment will not be successful. This will void any implied Warranties.

Closely inspect each item that is to be removed and wash it thoroughly with hot water and soap. Pests can attach to your pets such as cats and dogs. It is important to thoroughly bathe and clean your pet before they return to the premises. Live plants can also harbor bed bugs. Closely inspect the plant and soil. If in doubt, discard the plant. Please consult with our representative if you have any questions.

2. **All clothing in dresser drawers, even if it was washed before needs to be removed**, and has to be washed in the hottest water possible, then dried in a dryer on high heat for at least 45 minutes. Once the clothing is cleaned; it should be placed into new garbage bags and taped shut. Bed bugs will nest in dressers, closets and wardrobes. Remove all stacked clothing from the drawers and closets and process as above. Pillows can be left loose in the room. If you have jackets and items that are dry clean only, they can be left on hangers in a closet however they cannot be packed tightly. The heat will kill any bugs in the clothing however some space is required for airflow.

Clothing in closets can be left as long as it is not tightly packed. We actually recommend having the clothing hanging so the hot air can penetrate through and kill the bugs and eggs. **Clothing and clutter in the bottom of closets must be cleaned out.** These are areas the pests hide and help the heat penetrate into these areas as clothing and clutter absorb heat slowly.

The bagged clothing can be left in the premises however our technicians need room to place fans and heating ducts. If you have a large amount of clothing and limited space, please arrange for storage of the bagged clothing during the treatment.

3. In order to insure air flow and heat penetration, our technicians may stand mattresses and box springs on end, move furniture away from the walls, remove items from closets, tip sofas and couches, remove cushions etc. This may result in dirt and dust being disturbed. We will return items as close as possible to their original location. We will not vacuum and clean after the treatment.

As our technicians will be moving tables and dressers for access, ornaments and items on tables, dressers, window sills, etc. should be boxed. The boxes can be left in the room or on top of the furniture. Do not box items tightly as again, air flow is required for heat penetration. Fans are placed to circulate the hot air and any loose papers will be blown about. Papers should be placed in open boxes and loosely packed. **NOTE: Cardboard is an ideal hotel for bed bugs. It is strongly recommended to remove all cardboard just to eliminate a great hiding place for bed bugs. Also, if the heat can not penetrate through the box, the bug can survive. A great alternative is the plastic totes as the bugs cannot climb into these or can be trapped inside them if something is placed in them with pests on it.**

If you have a storage locker/closet in your apartment, please ensure it is not tightly packed. In order for the heat to kill the bugs, the hot air must flow around items.

4. On the day of treatment, please have a freshly washed and bagged set of clothing as per the above instructions for each resident to don when leaving the premises. The clothing from the night before can be left in the bedrooms. Our technicians will spread this clothing out and heat treat it. If you don't want to leave this clothing out, place it in a garbage bag and seal it. Wash the clothing as per the above instructions when you return.

It is very important you closely inspect anything you take out with you. For example, a children's book bag can harbor bed bugs. If this is taken out during the day of treatment and bought back that evening, a re-infestation could occur. Bed bugs are often brought to your home when you travel. A hotel may have an infestation and the bed bugs will climb into your suitcase. When you return home, the bugs are introduced to your premises via the suitcase. If you have suitcases, please leave them out for heat treatment.

On the day of treatment, our technicians will arrive between 8:30 am and 10:30 am depending upon your location and traffic. In most situations, treatment will be complete by 5:30 pm. After treatment is completed, you will be able to return to your premises as there is no chemical usage. The premises will be warm however the heat will dissipate in time. You may find dead bugs about the premises. Please perform a complete vacuuming and cleaning after the treatment.

It is the owner's responsibility to notify Thermotech Environmental Inc. of the presence of fire sprinklers, heat sensors, alarm systems, vinyl wallpapers, vinyl windows, self stick floor tile and any other items that may be damaged by heat.

Thermotech also needs to know if there are any Aquariums or specialty pets in the unit as we need to bring special equipment to protect these items from the heat.

Note: If the area is not prepared according to this notice, a delay or rescheduling fee may be applied.



IMPORTANT ITEMS CHECKLIST FOR HEAT TREATMENT

Note: A cancellation fee of \$400.00 or Delay of treatment of \$100.00 per hour maybe applied to the invoice if Prep is not done as per Owner’s Site Prep Sheet. The other option is to continue with treatment but Warranty would be waived. This will be explained to you before treatment begins.

Item #	Description	Confirmed
1	Clothing – If the clothing was in the drawers, Suitcases, on the floor or in an open bag or box – it must be washed (even if it was washed yesterday) as per our Prep Sheet. Clothing must go from the Dryer to a New sealed plastic bag . Do not bring clothing into the unit unless it is sealed in a bag. Suitcases must be left empty to treat. Note: Clothing that is hanging in closets is OK as long as it is not tightly packed. If you can get items hanging then it would save washing them BUT only if there is room.	
2	Heat Sensitive items – if it is not on the list (see page 1) then leave it alone. If there is something specific – call 780-487-8878 to clarify.	
3	Electronics – leave them in the unit – the heat will not damage them. 140F or 60C is less than the temperature in a car on a hot summer day out in the parking lot.	
4	Furniture and mattresses – Leave them where they are. Technicians will move items if required and return dependant on treatment.	
5	Food or medicine on the counter – Put in the fridge for the day. Check medication to make sure it is refrigerator safe. Temperature will not harm dry goods or can goods in kitchen	
6	Cleaning liquids and liquids in general – place in Bath tub – if something happens it can be easily cleaned up	
7	Clutter needs to be dealt with – if the heat cannot get to the bugs or eggs – they can survive. This needs to be purge or spread through the unit. Clutter in Closets must be dealt with as this is common area for Bed Bugs. Do not clutter floor space as we need room for equipment.	
8	Cardboard boxes – strongly suggest to exchange boxes for plastic totes – Cardboard is a hotel for bed bugs – plastic totes are safe as the bug cannot climb Glass, Plastic or Metal. Cardboard is also hard to heat through	
9	Clean up after treatment – Vacuum complete unit to make sure all dead bed bugs are disposed of.	

BED BUG CONTROL TIPS

Bed bugs are inadvertently introduced into your home through the following situations:

- Picking up bed bug-infested beds, mattresses, or furniture that has been discarded and placed on the street or by a dumpster.
- Visiting someone who has bed bugs and carrying them back with you on your clothing or possessions. (Children playing together in one home after another can be transferring bed bugs in their toys and backpacks.)
- Staying overnight in a bed bug-infested room in a hotel or home and bringing them home in your luggage.
- Renting furniture infested with bed bugs from furniture rental companies.
- Buying bed bug-infested second-hand furniture, carpets, blankets, luggage, pictures, and fixtures from stores, yard sales, auctions, and flea markets.
- Bed bugs can also migrate from one apartment to the next through pipe and wiring runs, and through wall and ceiling voids, in the same way that cockroaches move between apartments.

Once you have found bed bugs it important to take immediate action before they spread.

CAUTIONS AFTER TREATMENT WHEN ENTERING HOT UNIT!

- 1) Allow the structure to cool down for at least a couple of hours after treatment ends.
- 2) Windows can be left open to allow the cool air in and heat out.
- 3) Do not run Air Conditioning units until structure has cooled down.
- 4) If going into the unit when hot or warm, **MAKE sure to drink plenty of water.**
- 5) Furniture and mattresses will retain heat for a long time. If sitting on these items make sure you do not dehydrated, again drink plenty of water.
- 6) Fans can be put in the windows to draw heat out or bring cool air in. This will help with cooling the structure down.

ITEMS TO DO AFTER TREATMENT

- 1) **Vacuum the structure well**, especially around the infested area, mattresses and along baseboards.
- 2) Put clothing back into dressers and cupboards.
- 3) Straighten or put back items moved or removed from the structure
- 4) When returning any item back into the structure, make sure to check it again for any pests so the unit is not re-infested.
- 5) No Chemical clean up to be done as this treatment is CHEMICAL FREE !